

## MUSLIM ASSOCIATION OF MALAWI HALAAL DEPARTMENT



## SMART PEOPLE IN THE WORLD OF SMART THINGS

In the world of smart, we have smart cars, smart phones, smart shoppers, smart chips, smart shopper cards and many more. More and more products are being manufactured and pitched to this market.

In a smart world where quick, fast and efficient responses are the norm and not the exception, smart consumers rely on a smart service.

HD welcomes you to its National Consumer Help number: Queries shall be received via social media (WhatsApp) which is the fastest growing channel, the trusted e-mail and cellphone call.

The centralized Help number has been established to fill a vital role in keeping the public informed on Halaal/ Haraam issues with the interactive service to be used extensively by housewives, learners, students, the food industry, traders and even other Halaal Certifiers.

The number will handle huge volume of daily queries ranging from the routine status of products which make up the majority to the more complex queries that require research and many more.

Our smart services can be accessed through the following streams.

## Halaal Department Help number: +265 881 055 711

A dedicated Call Centre team is there to assist callers.

## e-Mail: info@halaalmalawi.org:

Responding to your e-mail queries.

**Website www.halaalmalawi.org:** A gateway to the world of Halaal on Halaal.

Twitter @halaal\_malawi: Follow us to receive news alerts, announcements products Halaal status and many more.

**BE A SMART CONSUMER – WELCOME ABOARD**